

Q	A
<b>What is the North Shore Youth Career Center?</b>	The North Shore Youth Career Center is a One-Stop Career Center for youth ages 14-21. The staff in the Youth Career Center assist youth in job readiness skills resumes writing, one on one job development assistance and referrals. Staff has the skills needed to work with youth and addressing the barriers to finding employment or that affect them in keeping work.
<b>What age range does the Youth Career Center serve?</b>	Youth from ages 14-21 years are welcome to become members of the North Shore Youth Career Center.
<b>Does it cost anything to become a member?</b>	No. Membership at the North Shore Youth Career Center is FREE!
<b>Who funds the Youth Career Center?</b>	The North Shore Youth Career Center is funded through multiple funding grants from the State and Federal levels.
<b>How do I become a member of the North Shore Youth Career Center?</b>	You can go on our website at <a href="http://www.nscareers.org">www.nscareers.org</a> and fill out the Youth Career Center membership form from there. You can come to anyone of our three locations in Salem, Lynn or Gloucester. You can also ask your guidance counselors in your school if they have membership forms or a representative from the North Shore Youth Career Center is on site.
<b>Do my Parents or Guardian need to provide consent for me to become a member?</b>	No. A Youth does not need a Parent/Guardian to become a member and access job search services. However, they should talk to parents/guardians regarding interest in employment and ask for their assistance with job search. ** In-School youth should determine appropriate work hours, with parents that would not interfere with school schedule.
<b>Do I need identification (ID)?</b>	No. You do not need identification to access job assistance in the North Shore Youth Career Centers. However, there may be other programs that would require you to bring in documents in order to access. Should you succeed in getting a job your employer will require identification as part of the hiring process.
<b>I was found not eligible for your funded programs because I "make too much money". What should I do now?</b>	Some of our funded programs have an eligibility component to them. If you are found ineligible for special program funding (i.e. - training), you are still eligible to receive and participate in all of the services offered at the North Shore Career Centers which includes all workshops, job readiness assistance and one on one services.
<b>Can I get the updated youth job listings at all the North Shore Career Center locations?</b>	Yes. The youth job listing is available to you at any one of our three locations in Salem, Lynn and Gloucester. All staff can assist you with these listings on how to apply. If it is more convenient youth can access services at any one of the North Shore Career Center locations. Youth membership forms are found online and at both the Salem and Gloucester offices. Completed forms are always forwarded to the Youth Career Center in Lynn.
<b>Do you provide transportation to and from my job?</b>	No, we do not provide transportation to the job sites. We do however have several different options that may be available to customers who need assistance in transportation related to work.
<b>I don't have a high school diploma or a GED, can you help me get this?</b>	Yes. We have GED Programs in the North Shore area. These programs have some eligibility components associated with them. Staff from our three locations can refer you to these youth GED Programs. They can also refer you to Adult Basic Education or English Speakers of Other Language services.

<p><b>I am having trouble finding a job. Can you help me/my child find employment?</b></p>	<p>Yes, we can assist you/your child in finding employment through our <i>First Jobs</i> Summer Initiative which is designed to work with North Shore youth who have had no or limited work experience. <i>First Jobs</i> Summer is designed to provide job readiness skills and job retention skills. Priority for summer job placement is given to those youth who have completed the job readiness workshops.</p>
<p><b>Are there any eligibility requirements for the <i>FIRST Jobs</i> program?</b></p>	<p><i>First Jobs</i> Summer Initiative in the North Shore area has several different types of job placement options. Some of these options have an eligibility piece associated to them. Some of the other placements do not. This is determined with the staff at the North Shore Youth Career Center during your initial meeting.</p>
<p><b>What types of summer jobs can you help me get?</b></p>	<p>We work with local employers who have a history of hiring youth. These jobs are often found in food service, the grocery industry, movie theatres and retail stores. We have also helped youth find positions such as youth counselors, light maintenance, and office assistants. Some of these positions are funded through our limited funds but many jobs are developed with the private sector employers. In these cases wages are paid by the employer. We do not actually hire youth through the North Shore Youth Career Center but we teach you the skills needed to get a job.</p>
<p><b>If I become a member of the YCC and participate in all the workshops, do I have a summer job guaranteed?</b></p>	<p>No, unfortunately we cannot guarantee any youth a job position. The services we are providing through the workshop series are to provide a youth with the necessary skills to interview and retain a job. We do provide assistance and referrals to open jobs in the North Shore area that best fit your interests and abilities. The workshops are a service we provide the North Shore youth in order to increase their success in the job market.</p>
<p><b>Can you help (me) find a regular (non-summer) job? A Part-time job?</b></p>	<p>The North Shore Career Centers offer services for both summer and year round employment opportunities. Our staff can work with you to obtain the necessary skills for interviewing, resume writing, job readiness skills and job development. We assist in both finding year round, full time and part time employment opportunities</p>